How TurboTax **Safeguards** Our Customers' Data

At TurboTax, protecting our customers' data is our **#1 priority**. It is the foundation of trust we have built with our customers over the last 30 years.

We employ the same encryption and security measures as major banking institutions, and we adhere to rigorous industry standards for protecting your sensitive financial data, including the following:

Bank-level encryption

We use the same encryption technology used by banks, so your information is protected from any unauthorized access while it's electronically sent to the IRS and state agencies.

Dedicated security staff

We have dedicated staff whose sole purpose is to run a safeguarding program, monitoring and adjusting the program as circumstances change.

Multi-factor authentication

We go beyond a simple username and password and use multi-factor authentication to protect your TurboTax account from unauthorized access.

Ongoing risk assessment and outside audits

We continually perform internal risk assessments to identify and address potential risks, and we work with industry experts to perform external security audits.

TLS (Transport Layer Security) technology

When you use our website, TLS, an improved encryption technology over SSL, provides a secure connection between your browser and our servers, encrypting any data that is passed between them and ensuring the privacy of that data.

We limit access to data

We physically secure our facilities, our network and our servers, and only allow authorized individuals to access information when it is critical to complete tasks for you.

What you can do to help protect your information

Keeping your information secure is a shared responsibility. You can help by never giving anyone your username and password, using unique and hard to guess passwords, and being vigilant about updating your information.

Be aware of phishing attacks and suspicious emails and Web sites. On the Internet, "phishing" refers to attempts to fraudulently obtain sensitive information, such as your Social Security number, or your driver's license/credit card/bank account numbers.

Learn how to protect yourself from:

- Phishing, pharming, vishing and smishing attacks
- Suspicious emails and Web sites

For more, visit our Online Security Center.