

# Intuit Online Payroll Basic and Plus Service Levels

## Introduction

As the small business payroll leader, Intuit helps more than one million small business employers save time and money by simplifying and streamlining their payroll processes. Intuit Online Payroll<sup>1</sup> delivers a comprehensive, easy-to-use, cost-effective payroll solution to small businesses.



## Intuit Online Payroll Plus

Intuit Online Payroll Plus includes everything you need to run payroll online, from paying employees and contractors to paying and filing federal and state payroll taxes. Easily create paychecks by entering employee's hours (including commissions, tips, reimbursements, or other adjustments) and all of the paycheck calculations are made instantly. Send direct deposits or print paychecks and professional pay stubs - all with the click of a button.

## Intuit Online Payroll Basic

Intuit Online Payroll Basic is a limited service that allows you to pay employees and electronically handle federal tax deposits and filings, but not state taxes. It's designed for small businesses who don't want help paying or filing state payroll taxes and don't need to pay contractors.

## Key Features

### Pay Employees

- **Easy Online Paychecks.** Pay employees by printing checks and stubs on your own printer, directly from our system. Simply enter employee hours and create paychecks in a few clicks.
- **Free Direct Deposit.** Have employees' pay transferred straight to their bank accounts — no checks to sign, no trip to the bank required.
- **Guaranteed Accurate Tax Calculations<sup>2</sup>.** We guarantee accurate paycheck calculations for all federal, state and local taxes. In the unlikely event calculations are ever incorrect, we will pay any penalties.

### File Taxes

- **Federal and State Taxes Made Easy.** Federal and state taxes are calculated for you using the latest tax rates. Automatic calculations and completed forms make filing and paying your taxes easy.
- **Electronically Pay and File Federal and State Taxes and Forms (Plus Only)<sup>3</sup>.** One-click electronic federal and state tax payments and filings, including W-2s, make paying and filing taxes easier than ever. Just click to pay and file your taxes or print completed forms on your printer.
- **Tax Payment Reminders.** E-mail reminders are sent automatically whenever payroll tax payments and filings are due, so you never miss another deadline.
- **Support for 1099 Contractor Payments (Plus Only).** Quickly create, print and electronically file 1099 forms for all of your contractors.

### Get Help

- **Expert Support.** Live support from payroll experts via phone, chat and e-mail is included in the monthly fee. Our experts are here to efficiently answer your questions and make payday hassle-free.

### Availability

Available for trial or purchase at <http://payroll.intuit.com>.

# Intuit Online Payroll Basic and Plus Service Levels

## Pricing

### Low Monthly Fee Covers Everything

**The regular monthly fee is \$25 for Intuit Online Payroll Basic and \$39 for Intuit Online Payroll Plus. This fee covers everything for the business and the first employee, including:**

- Unlimited number of payrolls each month
- Direct deposit
- Electronic tax payments
- Quarterly and year-end tax filings
- W-2s
- Live support by phone, chat and e-mail
- E-mail reminders for important payroll deadlines
- Guaranteed accurate tax calculations<sup>2</sup>

Each additional employee is just \$1.50 per month. If you file taxes in more than one state, each additional state is \$12 per month.

Intuit Online Payroll is also available at a wholesale price to accounting professionals and offered through financial institutions.

## Media Contacts

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1. Subscription, Internet access, Federal Employer Identification Number (FEIN), and U.S. billing address required. Check stock sold separately. Plus sales tax where applicable. Intuit Online Payroll integrates with QuickBooks Pro, Premier, and QuickBooks Mac 2007 and higher and QuickBooks Online, Quicken 2007 and 2008. Intuit Online Payroll Basic does not include contractor payments or any state form support including tax payment coupons whether electronic or manual. With Intuit Online Payroll Plus, the E-File and Pay feature is available for federal and most state forms and taxes. With Basic, E-File and Pay is only available federal taxes and forms. 24/7 access is subject to occasional downtime. Terms, conditions, features, pricing, service and support are subject to change without notice.

2. Intuit Online Payroll Accurate Calculation Guarantee. Intuit works diligently to ensure the accuracy of all federal, state and local taxes calculated by Intuit Online Payroll. In the unlikely event calculations are incorrect; Intuit will pay any penalties incurred. Customer must provide Intuit with a tax statement from the IRL, state or local agency showing a tax penalty incurred as a result of a calculation error during the time that you were an active Intuit Online Payroll subscriber. Client must present a copy of this letter to Intuit within 3 months of receiving the letter from the IRS. You are responsible for paying any additional tax liability you may owe and providing any other information Intuit reasonably requests. Terms, conditions, pricing, features, functionality, service and support are subject to change at any time without notice.

3. With Intuit Online Payroll Plus, the E-File and Pay feature is available for federal and most state forms and taxes. For states where E-File is not available, Intuit will provide signature ready forms or worksheets. With Basic, E-File and Pay is only available federal taxes and forms.