

**DIRECT DEPOSIT REVERSAL  
CUSTOMER AGREEMENT**

**FAX 775.539.3159**



Case # \_\_\_\_\_ I have requested that Intuit reverse the following Direct Deposit payment(s):

Employee Name	Check Date	Direct Deposit Reversal Amount
Employee Name	Check Date	Direct Deposit Reversal Amount
Employee Name	Check Date	Direct Deposit Reversal Amount
Employee Name	Check Date	Direct Deposit Reversal Amount
Employee Name	Check Date	Direct Deposit Reversal Amount

**By signing this document, I stipulate that I am a Principal of this company, that my request to reverse these transactions are in accordance with NACHA/ACH\*\* laws and that I authorize Intuit Payroll Service to reverse this/these Direct Deposit(s).\* I further agree to accept liability for the amount of this Direct Deposit, plus any associated bank fees, should my employee(s) dispute this Direct Deposit Reversal and not hold Intuit Payroll Services liable for the amount of this Direct Deposit.\*\***

Principal Signature	Date of Principal Signature
Principal Name [PLEASE PRINT]	Contact Phone Number
Company Legal Name	Company EIN
Company Legal Address	Email Address to send confirmation of receipt

**You will receive an email confirmation within 48 business hours. If you have any questions or concerns, please email us at: [ddreversals@intuit.com](mailto:ddreversals@intuit.com)**

\*If Intuit Payroll Service agrees to reverse a Direct Deposit payment for you, complete this Direct Deposit Reversal Customer Agreement and return it to us. Upon receipt of this signed agreement from you, we will begin the process to debit your employee's account. This process can take up to 10 days. The amount deposited into your account will not include any taxes paid by you, arising from the Direct Deposit at issue. In order for your employee to receive a corrected Direct Deposit payroll check, please contact customer service to correct this payroll error.

**NACHA and ACH Rules and Regulations**

\*\*Your employee has the legal right, according to ACH rules, to dispute this Reversal of Direct Deposit. Should your employee dispute this reversal and QuickBooks Payroll Service be required to resubmit the Direct Deposit, QuickBooks Payroll Service reserves the right to debit your account for the required funds and for any bank fees associated with this transaction.

\*\*NACHA rule 2.9.1 Reversing Entries is as follows: "An originator may initiate a Reversing Entry to correct an Erroneous Entry previously initiated to a Receiver's account. The Reversing Entry must be Transmitted to the ACH Operator in such time as to be transmitted or made available to the RDFI within 5 Banking Days following the Settlement Date of the Erroneous Entry. An Erroneous Entry is defined as an Entry that: (a) is a duplicate of an Entry previously initiated by the Originator or ODFI; (b) orders payment to or from a Receiver different than the Receiver intended to be credited or debited by the Originator; (c) orders payment in a dollar amount different than the Receiver intended to be credited or debited; or (d) is a credit PPD Entry satisfying each of the following criteria: (i) the credit PPD Entry is for funds related to a Receiver's employment; (ii) the value of the credit PPD Entry is fully included in the amount of a Check delivered to the same Receiver at or prior to the Receiver's separation of employment; and (iii) the credit PPD Entry was Transmitted by the Originator prior to the delivery of the Check to the Receiver." For further information, please refer to [www.NACHA.org](http://www.NACHA.org). **Any reversal requests believed to be outside of NACHA rules and regulations will not be completed by Intuit.**