



# Payroll

Thank you for choosing **QuickBooks Payroll**. Keep this list of support resources within reach so that you can find answers to your QuickBooks Payroll questions quickly and easily. The keyboard shortcuts will help you complete your payroll tasks like a pro.

Check out one of the following resources to get answers to your questions about using Payroll in QuickBooks:

## In-Product Help

Go to the QuickBooks help menu to access step-by-step instructions for completing Payroll tasks. View short, interactive tutorials covering QuickBooks Payroll basics in the in-product Learning Center.

## Web Support

### > QuickBooks Knowledge Base

Get answers to thousands of QuickBooks questions at [www.quickbooks.com/support](http://www.quickbooks.com/support)

### > QuickBooks Online Community

Connect with users and experts to find answers and share tips and tricks at [www.community.quickbooks.com/payroll](http://www.community.quickbooks.com/payroll)

### > QuickBooks Year-End Center

Learn everything you need to know to complete year-end tasks at [www.quickbooks.com/yearend](http://www.quickbooks.com/yearend)

## Assistance from Experts

### FREE Payroll Callback Support

Contact us for FREE callback support for all your payroll questions from a QuickBooks Payroll expert. Just submit your questions online at [www.quickbooks.com/callme](http://www.quickbooks.com/callme). You won't have to wait on hold, and we can prepare to get right to the issue when we call you back.

### Phone Support (Fees apply)

1-800-624-2106 Monday-Friday, 6 a.m. to 6 p.m. Pacific Time.



Get the most out of your **QuickBooks Payroll** by keeping this keyboard shortcut chart on your desk for quick reference.

Dates	
Next day	+
Previous day	-

  

Editing	
Edit transaction in selected register	Ctrl + E
Increase check or other form number by one	+
Decrease check or other form number by one	-

  

Help	
Display help in context	F1

  

Activity	
Account list, display	Ctrl + A
Copy transaction in register	Ctrl + O
Customer: Display job list	Ctrl + J
Delete check, invoice, transaction or item from list	Ctrl + D
Display register	Ctrl + R
QuickFill and Recall (type first few letters of name)	abc - Tab
Show list	Ctrl + S
Write check	Ctrl + W

Another benefit of your subscription is the ongoing support QuickBooks Payroll sends right to your inbox. Watch your email inbox for the **QuickBooks Payroll Quarterly News** for news that will help you run your payroll more efficiently. We'll also be sending you **Payroll Service Announcements** to keep you abreast of changes to your payroll service.

**Get Help When You Need It** | [www.quickbooks.com/support](http://www.quickbooks.com/support)

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