



Payroll Tax Support: Frequently Asked Questions

How do I check the status of my e-filing or e-payment?

After you submit an e-filing or an e-payment to an agency, it's important that you check the status to confirm that the form or payment was properly processed and accepted by the agency in a timely manner.

Check the Status in Payroll Center

To check the status, open the Payroll Center in QuickBooks (2007, 2008, or 2009), click the **Check E-payment Status** or **Check E-filing Status** link. (When you click either status link in the Payroll Center, QuickBooks gets the most recent information available about the filing or payment and displays it in the history window.)

The screenshot shows the QuickBooks Payroll Center interface. The top section, 'Pay Scheduled Liabilities', features a table with the following data:

✓	Send By	Status	Payment	Method	Period	Amou...
	03/11/09 9PM	Upco...	Federal 941/944	E-pay	3/7-3/10/09	12,892.92
	04/28/09 9PM	Upco...	FL Unemployment Insura...	E-pay/file	Q1 2009	8.31
	04/28/09 9PM	Upco...	Federal 940	E-pay	Q1 2009	75.10

Below the table, there is a 'Total Selected Items: 0.00' indicator. A red box highlights the 'Check E-payment Status' link. Other visible elements include a 'Related Payment Activities' dropdown and a 'View/Pay' button.

The bottom section, 'File Tax Forms', contains a text box with the instruction: 'Click [Process Payroll Forms](#) to prepare your payroll forms.' Below this, there is a 'Supported Tax Forms' link. A red box highlights the 'Check E-filing Status' link. Other visible elements include a 'Related Form Activities' dropdown and a 'Process Payroll Forms...' button.

Review the Status column in the history window. To get more detail about the transmission, click the **View** link in the **Audit Trail** column.

Note: Processing times vary from agency to agency. Some agencies process filings or payments immediately, so you may be able to check the status right away. Other agencies can take up to 48 hours after submission to process the form or payment, so you may want to wait 24 to 48 hours before you check the status.

Check the E-mail Notification Message

The QuickBooks Payroll Service sends a confirmation e-mail message shortly after you submit your payment or filing to let you know if your payment or filing was accepted or rejected. You may also receive an e-mail message from your tax agency notifying you of the progress of your e-filing or e-payment.

Other Resources



Ask the User Community

(<http://community.intuit.com/>)

Connect with other users and experts to ask questions and find answers.



Find a Local Expert

(<http://proadvisor.intuit.com/referral/>)

Local Certified QuickBooks ProAdvisors™ can get you set up and provide accounting advice tailored to your business needs. (Fees may apply)



Contact Support

(<http://payroll.intuit.com/support/>)

Get answers to common questions and personalized assistance from a support representative. Learn about free and paid support options.