

Tech Support Provider keeps Up With Client Needs Using QuickBooks Enterprise

QuickBooks Enterprise helps Simplified Computers keep data secure and make quick work of payroll and account reconciliation.

Role-based access keeps data safe. Every day during business hours at computer support company Simplified Computers, all seats in its 10-user QuickBooks Enterprise license are in use. Sales staff and onsite techs use it to create invoices and sales receipts and manage inventory, while accountant Amber Ooms uses QuickBooks Enterprise to manage every aspect of the company's finances.

Ooms is the only employee besides the owner with full administrative access. "We set up roles so the sales staff can do what they need to do, but they can't see payroll or do any administrative functions," says Ooms.

"The payroll
module in QuickBooks
Enterprise saves me so
much time and work."

Amber Ooms,Accountant

Painless payroll. To ensure that the bimonthly payroll process goes smoothly every time, Ooms insists that her company uses the full Payroll attach product for QuickBooks Enterprise. "It's so easy to do payroll," Ooms says. "As far as tax liability for each payroll, it's all in there."

Speedy reconciliation. Ooms also manages the business's credit card use through QuickBooks. QuickBooks Enterprise allows her to enter charges as they come along

so they can always see how much they owe. "I use the reconciling program extensively because we have lot of accounts that I reconcile every month. I like the way it's done in QuickBooks Enterprise." The company saves additional time and expense by emailing all business customers their invoices instead of printing them on paper and mailing them.

Simplified Computers

Industry: Technology
Business Challenge:
Managing access
securely and tracking
product and service sales
Prior Software:
QuickBooks Pro



