

Getting Started

- Connect your bank accounts securely
- Create customized invoices
- See how you're doing with reports
- Run your business from anywhere

QuickBooks Online

Learn how to get the most out of QuickBooks Online

What's in this guide

- **1** Get started right away
- 2 Connect your bank accounts
- 3 Create and customize invoices
- 4 Track your expenses
- 5 Import and manage contact information
- 6 See how you're doing with reports
- 7 Get more from QuickBooks Online
- 8 Run your business from anywhere

Get started right away



Sign in with a web browser, wherever you are

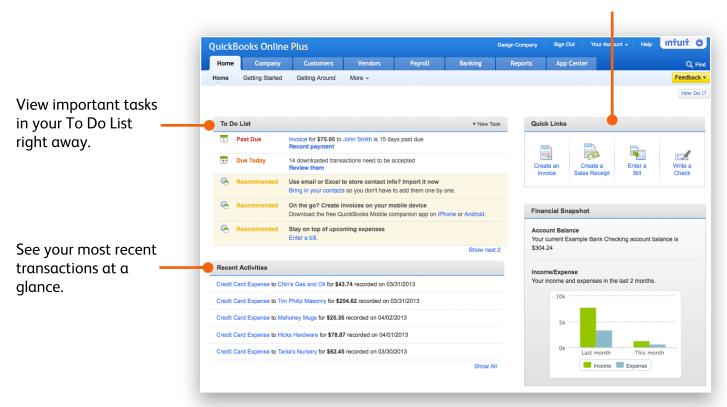
Access your QuickBooks Online account from any PC or Mac with an Internet connection*—whether you're at home, in the office, or visiting a customer.

- 1. Go to QBO.intuit.com
- 2. Enter your user ID and password to securely sign in to your account.

TIP! Add QBO.intuit.com to your browser bookmarks for faster access.

Check your home page for quick access to your finances and To Do List

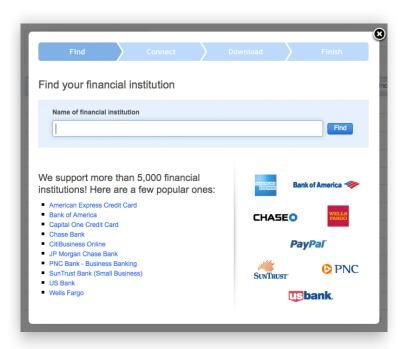
Get to work quickly with just a click.



*QuickBooks Online requires a computer with either Microsoft Windows (XP, Vista, or Windows 7) or Mac OS 10.5 or newer, an Internet connection (high-speed connection recommended), and at least FireFox 14, Chrome, or Safari 5.0.6 for Mac or Windows. Microsoft Internet Explorer 8 and newer work with QuickBooks Online but performance may not be as fast as with other browsers. QuickBooks Online works on iPhone and Android OS; mobile devices sold separately. A data plan is required. Not all features are available on mobile versions of QuickBooks Online.

Connect your bank accounts securely



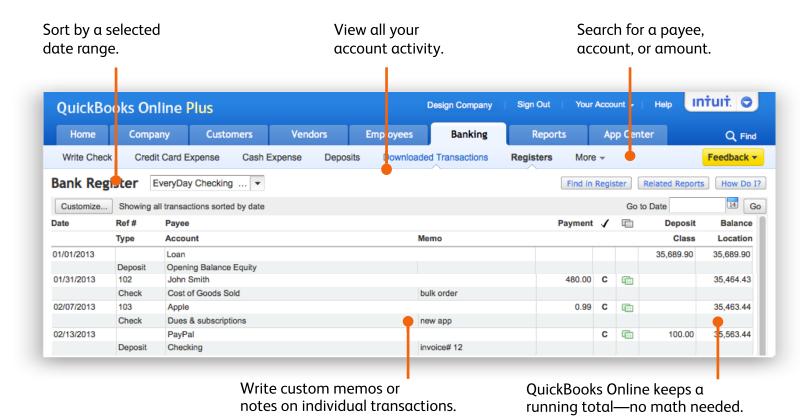


- 1. Find your financial institution in QuickBooks Online.
- Connect your bank or credit card account to QuickBooks Online.
- 3. Let QuickBooks Online do the rest!

Don't type, just download

Once you connect your accounts, all your transactions are downloaded automatically every day through a secure Internet connection with bank-level encryption.

As you categorize your downloaded transactions, QuickBooks Online remembers the categories and automatically applies them next time. You can easily change your categories whenever you want.



Getting Started

Create and customize invoices



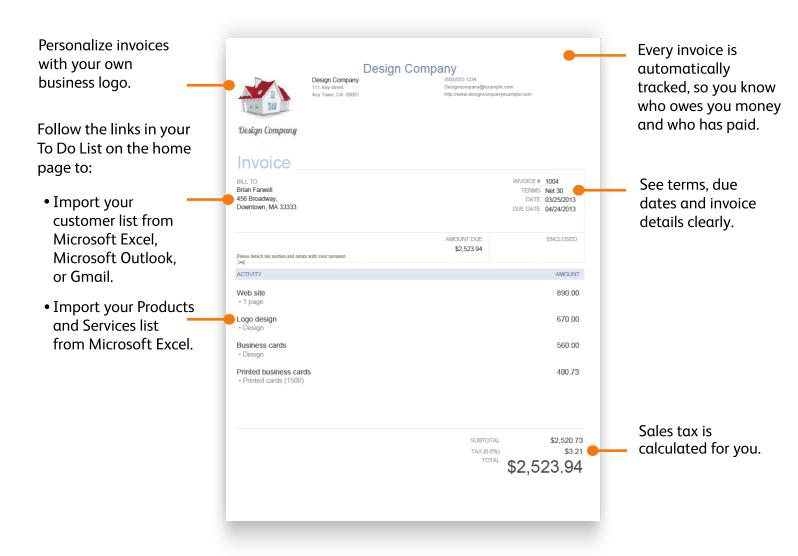
Add Your Logo for a Professional Look

- 1. From your home page, click Create an Invoice.
- 2. Select the **customer** you want to invoice. If you need to add the customer, you'll be guided step by step.
- 3. (Optional) Click **Change Logo/Theme** to personalize your invoice.
- 4. Choose your payment **Terms**. The default is Net 30 days.
- 5. Click the drop-down arrow under **Product/Service** and select **Add New**.
- 6. Complete the **Item Information** box and click **Save**.

You can now Save, Print, or Send your invoice. When you're done, you'll see it listed under Recent Activities on your home page.

TIP! You can send and receive payments even faster using Intuit Payment Network.

TIP! Click **Customize** to add discounts, show quantities or automatically include sales tax.



Track expenses



Enter your first expenses

QuickBooks Online helps you set up your credit card and cash accounts.

Just enter a balance for the date you want to start tracking your business. This date can be when you started your business, the first day of the year, or any other day you choose.

TIP! Select your own account categories to track what's important to your business.

See where your money goes

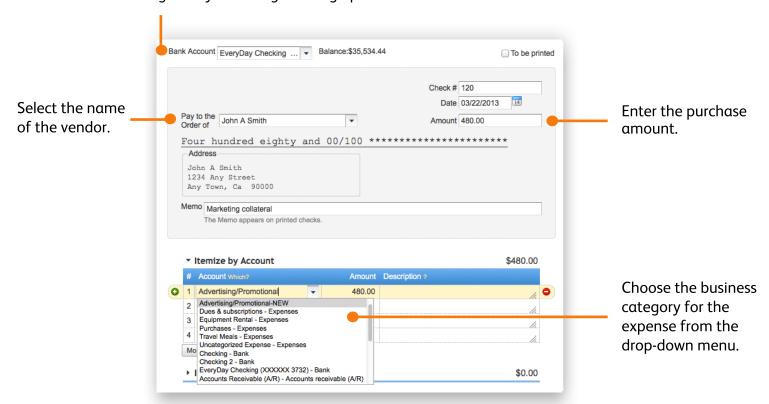
QuickBooks Online keeps track of each check, credit card transaction, and cash purchase so you can see where your money goes.

To save time, we recommend you connect your bank accounts to QuickBooks Online (see the "Connect your bank accounts securely" section of this guide). But if you want to track your expenses manually, here's how.

Under the Banking tab, select what kind of expense you are tracking—a credit card expense, cash expense, or check you are writing.



Choose the bank account for recording the expense. QuickBooks Online guides you through setting up these accounts.



Manage customer information



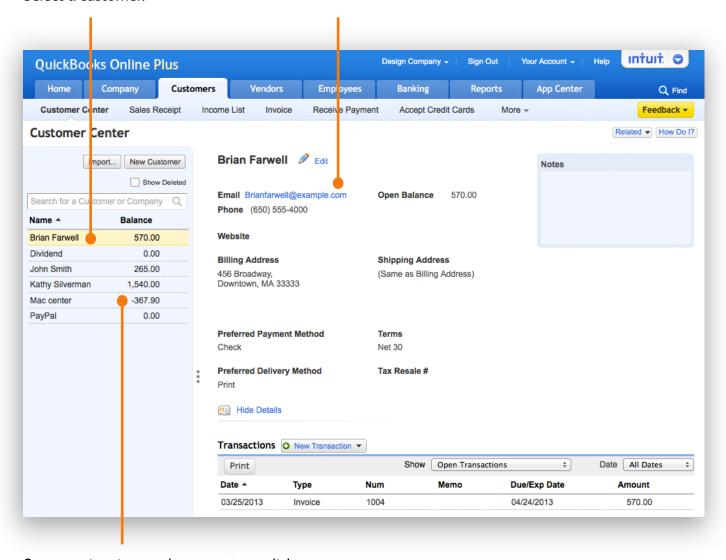
See all the details in one spot

The Customer Center lets you see all your customer details in one organized screen. Customer contact information, open invoices, and paid transactions are all there.

TIP! Use the Notes box to enter any special instructions for each customer.

Select a customer.

See contact information for each customer.



See open invoices and payments — click any transaction to show complete details.

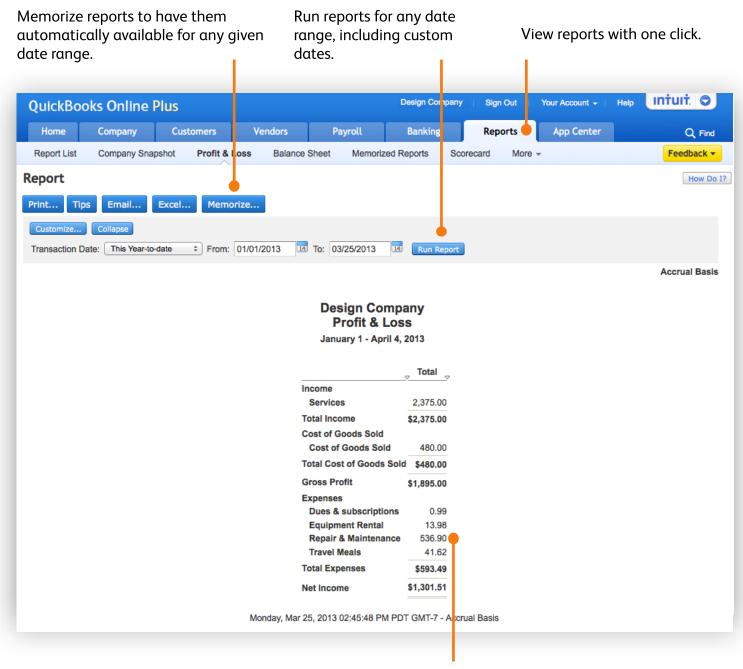
See how you're doing with reports



Save hours at tax time

Gain insights into your business with customizable reports. QuickBooks Online organizes all the information for you.

TIP! One click on report totals lets you drill down to see the detail behind the numbers.



Click any amount to see the detail behind the number.

Get more from QuickBooks Online

Give your accountant access—for free

QuickBooks Online lets you add your accountant as a user for no extra charge.

- 1. From the Company tab, select Manage Users.
- 2. Click **Invite Accountant** to add your accountant.

TIP! Use Find-A-ProAdvisor to connect with a local expert and get the most out of QuickBooks Online.

Get support whenever you need it

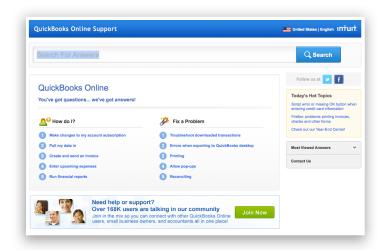
With all the help built into QuickBooks Online, you may not need any support. But if you do, we've got you covered.

- **How Do I?**—From any screen, click **How Do I**? and get targeted help for the task at hand.
- **Support Site**—From any screen, click **Help** to go to our support site. Our 10 most frequently used answers are at your fingertips! You can also access our community to ask questions or view answers.
- Contact us—Call us at 1-800-488-7330,
 Monday through Friday, 6 a.m. to 6 p.m. PT;
 Saturdays 6 a.m. to 3 p.m. PT.

Getting help is easy with QuickBooks Online

Tip! Save time by viewing the most common answers on a topic. Follow these paths to our custom answer centers:

- Banking > Online Banking or Downloaded Transactions > Help
- Company > Sales Tax > Help
- Vendors > Vendor List > Prepare 1099-MISC Forms > Help



Run your business from anywhere

Go mobile with our companion apps

With our mobile feature, you can take your business with you. Working at home? On the road? Visiting a client? No problem. The information you need is at your fingertips.



QuickBooks Online for iPad®

- Access your finances from work, home, or on the go.
- View customer information and send invoices.
- Add photos and notes so you don't forget anything.
- Accept electronic signatures to approve estimates.

QuickBooks Online for iPhone® and Android™

- Easily view and edit customer information.
- Send estimates and invoices on the spot.
- Mark invoices as paid and check customer balances.

