



Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form using a ball point pen, and scan or take a clear photo of the form and email it to dualsignatureddi@intuit.com

Once you're done, please proceed with your subscription or account update. For assistance, please contact 0808 234 5337.

Service user number

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Name of account holder (as shown on bank statement)

Name of bank or building society

Bank/building society account number

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Bank/building society sort code

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Please have both signatories sign below to authorise your Direct Debit Mandate

Signature
Name
Date

Signature
Name
Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Intuit Limited will notify you ten working days in advance of your account being debited or as otherwise agreed. If you request Intuit Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Intuit Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when Intuit Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

